

# PENSAFE™

STRENGTH & SECURITY

## RECALL NOTICE: 2<sup>nd</sup> Release

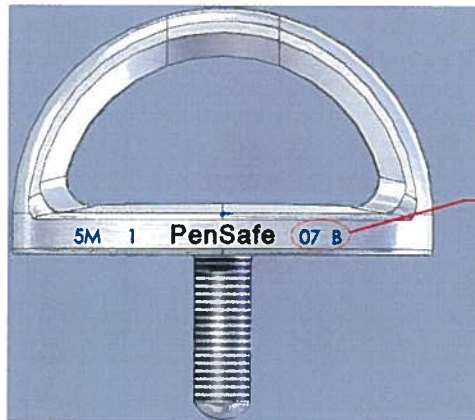
3730 Anchorage Connector

PenSafe Inc.  
563 Barton St.  
Stoney Creek, Ontario,  
Canada  
L8E 5S1

February 7, 2012

This notice is issued to remind all customers of PenSafe Inc. that the recall of 3730 anchorage connectors with the manufacturing code "07 B" remains in effect and ongoing. It is the goal of PenSafe Inc. to get all parts of this manufacturing code returned to PenSafe Inc. Further, in order for replacement product to be provided, PenSafe Inc. must receive back the "07 B" recalled product.

The diagram below identifies the location of the manufacturing code to allow for positive identification of the suspect product. It will appear to the right of the PenSafe name.



Please be aware that the recall affects only this particular manufacturing code. All other codes of this product will continue to provide safe anchorage if proper installation procedures have been followed, and the product is maintained in a safe and reasonable environment.

PenSafe apologizes for the inconvenience caused by this recall and continues to accept responsibility for the return and replacement of the suspect parts. Upon identification of

563 Barton Street, Stoney Creek, Ontario, Canada L8E 5S1

recalled product, please contact PenSafe Customer Service to obtain a RMA number. Arrangements will then be made to provide the replacement product as well as shipping arrangements for the return.

Should you have additional questions or concerns with regard to this issue, please contact PenSafe directly at 1-866-212-2211, and ask for Bob Claus at extension 233, or Keith Smith at extension 243.

Thank you for your patronage.



Bob Claus  
Engineering & Product Integrity Manager  
(905) 643-7188 Ext. 233